Did you **know** ?

that WeDo Technologies is the market leader in revenue assurance with its software deployed in more than 150 telecom operators?

weDo technologies

RAID

REVENUE ASSURANCE

Between delivering a service and collecting its revenues, there is a huge amount of hidden problems that can arise and influence a communications service provider's bottom-line.
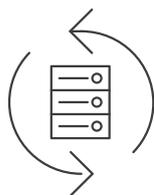
Service Providers, on average, lose 1 to 3 percent of their revenue because of operational shortcomings. These values can be influenced by factors such as networks and service type, geography, carrier type, and Revenue Assurance maturity level.

To ensure that the services provided to customers are actually being billed and collected accurately, Service Providers need to implement an effective control system capable of enhancing their end-to-end Revenue Assurance processes that responds to their current and future needs. RAID Revenue Assurance is a software tool specifically designed to tackle the critical challenges across the entire revenue chain while increasing a Service Provider's maturity level.
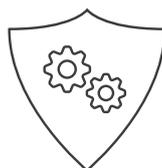
With the deployment of RAID, service providers gain additional insight during the identification, monitoring and correlation of the root cause analysis of their revenue leakages to accelerate the process of capturing earnings previously lost.

RAID Revenue Assurance has available out-of-the-box modules to audit specific processes:

Mobile Provisioning Assurance
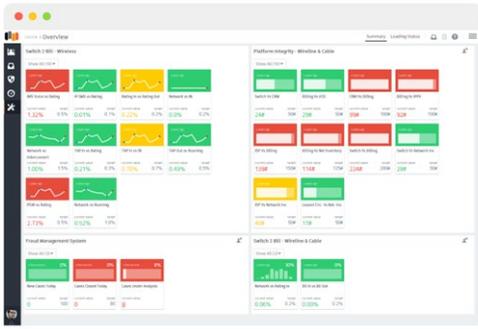**Wireline Provisioning Assurance**

Mobile Usage Assurance
Wireline Usage Assurance
Prepaid Balance Validation
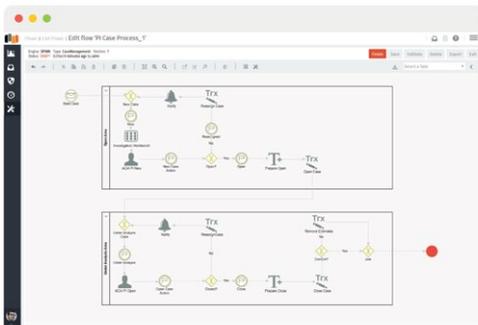
Rating Validation
Billing Validation

Know the unknown
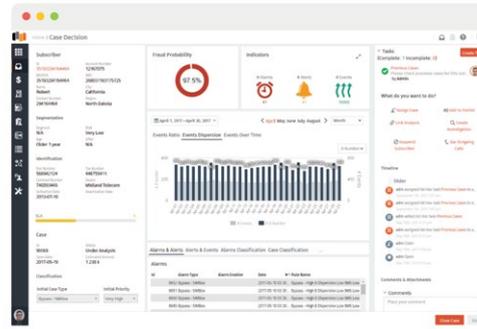
Monitoring and Measuring Tools

RAID Risk Management includes a set of tools that provide organizations augmented monitoring and measuring capabilities including:

- Visual KPI designer
- Business Sensor tool which improves KPI awareness
- Balanced Scorecards aligning business activities to the vision and strategy of the organization

Adaptive Case Management

- Reduce time spent solving issues by enabling users to define and maintain targeted workflows
- Understand case details with a complete 360º view of each issue including external information from social networks and partner data
- Track all case activity and history in the case timeline, define SLAs and escalation paths
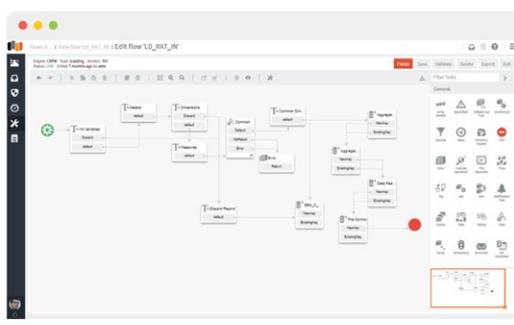- Monitor process performance from a technical and business perspective

Zero Coding Approach

- Zero Coding Configurations – easily create validation points between applications during automated auditing processes with drag-and-drop ease, all from within your existing Web browser.
- Business analysts and experts can now make changes to decision logic on their own, helping to reduce the dependence on overworked IT departments.
- Users can graphically design their own sets of queries that can be linked and combined to perform a single analysis, as well as access multiple data sources in parallel.

Take advantage of Big Data with RAID'S integrated ETL & CEP Engine

Data collection is a strategic requirement for auditing telecom business performance. RAID's Extract, Transform, and Load (ETL) and Complex Event Processing (CEP) capabilities have been developed to collect data and context for analysis from the latest data repositories — such as Hadoop distributions for supporting big data, in-memory database management systems, and logical data warehouse architectures.

WeDo Technologies,

founded in 2001, is the market leader in Revenue Assurance and Fraud Management software solutions to Telecom, Media and Technology organizations worldwide.

WeDo Technologies provides software and expert consultancy across +105 countries, through a +600 network of highly-skilled professional experts, present in the US, Europe, Asia-Pacific, Middle East, Africa, Central and South America.

WeDo Technologies' software analyzes large quantities of data allowing to monitor, control, manage and optimize processes, ensuring revenue protection and risk mitigation.

With over 180 customers - including some of the world's leading blue chip companies – WeDo Technologies has long been recognized as the constant innovator in assuring the success of its customers along a journey of continuous transformation.

CONTACT US AT
customerservices@wedotechnologies.com

FOLLOW US!

- in WeDo Technologies
- 🐦 @WeDoNews
- f @WeDoposts
- g+ WeDo Technologies
- ⃝ WeDo Technologies
- ▶ WeDo Technologies
- ⊕ www.wedotechnologies.com

Know the unknown