Did you **know** ?

that our software combines Machine Learning and Adaptive Rules in an unique approach to target known and unknown fraud types?

RAID

FRAUD MANAGEMENT

Communication Service Providers (CSPs), already feeling the impact of fraud across dedicated networks for voice and data traffic as well as converged networks, are now starting to face additional fraud challenges associated with Next Generation Networks (NGN). Since NGNs are responsible for the provisioning of ground breaking services, operators have been placed in the difficult position of dealing with a whole raft of unanticipated fraud scenarios. Operators cannot tackle these challenges using conventional fraud management systems because they were not built for today's increasingly complex networks.

More suitable tools are needed to improve NGN fraud detection without abandoning previous network environments. WeDo Technologies' solution, RAID Fraud Management, addresses a whole range of fraud types across a wide variety of environments. It can either be integrated into RAID's Risk Management framework or used as a standalone solution to support fraud detection teams. When combined, RAID is able to create direct linkages between fraud and revenue assurance cases, accelerating the prevention of future risks and threats. The technology is powered by cross-functional data feeds that are capable of producing interdepartmental alarms and flagged behaviours that ultimately can be consolidated into actionable reporting, and capable of showing a 360° view of a company's business performance.

RAID Fraud Management not only tackles current known fraud patterns, but also protects CSPs against upcoming threats.
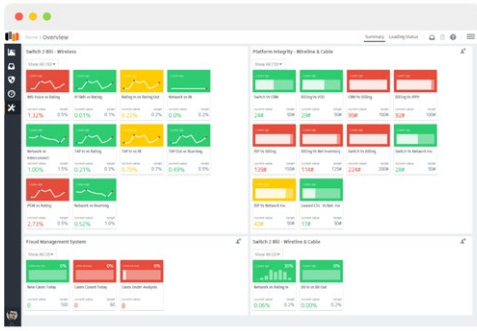
RAID Fraud Management can be tightly integrated into a CSP environment and is capable of interacting with numerous systems.

No other solution offers the visibility, automation, flexibility and scalability to protect today's rapidly changing environment against increasingly sophisticated threats.

RAID Fraud Management has available out-of-the-box modules to target specific fraud types:

- Roaming Fraud
- Bypass Fraud
- IRSF Fraud
- High Usage Fraud
- Subscription Fraud
- Assets Misappropriation Fraud
- PBX Hacking Fraud
- PrePaid Fraud
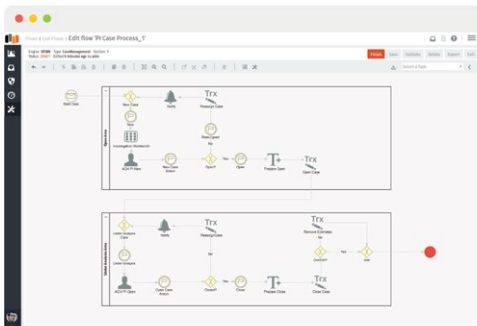- Wholesale Fraud
- Dealers Fraud

Know the unknown
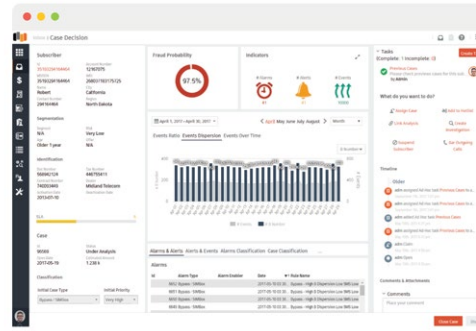
Monitoring and Measuring Tools

RAID Risk Management includes a set of tools that provide organizations augmented monitoring and measuring capabilities including:

- Visual KPI designer
- Business Sensor tool which improves KPI awareness
- Balanced Scorecards aligning business activities to the vision and strategy of the organization
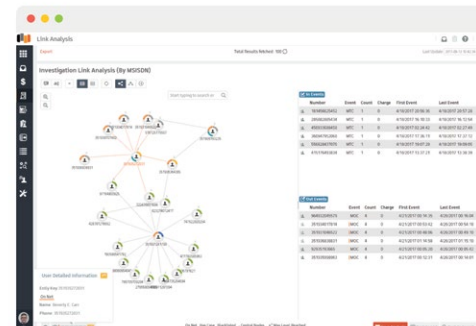
Adaptive Case Management

- Reduce time spent solving issues by enabling users to define and maintain targeted workflows
- Understand case details with a complete 360º view of each issue including external information from social networks and partner data
- Track all case activity and history in the case timeline, define SLAs and escalation paths
- Monitor process performance from a technical and business perspective

Zero Coding Approach

- Zero Coding Configurations – easily create validation points between applications during automated auditing processes with drag-and-drop ease, all from within your existing Web browser.
- Business analysts and experts can now make changes to decision logic on their own, helping to reduce the dependence on overworked IT departments.
- Users can graphically design their own sets of queries that can be linked and combined to perform a single analysis, as well as access multiple data sources in parallel.

Link Analysis provides a visual intelligence analysis environment

- Collate, analyze and visualize data from disparate sources reducing the time required to discover key information in complex data
- Identify key people, events, connections and patterns that might otherwise be missed
- Increase understanding of the structure, hierarchy and method of operation of criminal, terrorist and fraudulent networks

WeDo Technologies,

founded in 2001, is the market leader in Revenue Assurance and Fraud Management software solutions to Telecom, Media and Technology organizations worldwide.

WeDo Technologies provides software and expert consultancy across +105 countries, through a +600 network of highly-skilled professional experts, present in the US, Europe, Asia-Pacific, Middle East, Africa, Central and South America.

WeDo Technologies' software analyzes large quantities of data allowing to monitor, control, manage and optimize processes, ensuring revenue protection and risk mitigation.

With over 180 customers - including some of the world's leading blue chip companies – WeDo Technologies has long been recognized as the constant innovator in assuring the success of its customers along a journey of continuous transformation.

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Know the unknown